

WHAT'S THE TEXAINFO?

1. Technical Bulletins
2. Troubleshooting
3. iSupport

1. Technical Bulletins

Technical Bulletins are additional diagnostic information available to the customer within the technical information sheets. The “faded” documents are those available with the texainfo subscription, the others are available to every customer. The files are faded if the texainfo is not active.

The screenshot displays the TEXA software interface, which is divided into a sidebar menu and a main content area. The sidebar menu includes options like Manual identification, Self-diagnosis, Wiring Diagrams, Technical information sheets, Customer management, iSupport, and Solved Problems. The main content area shows a list of technical bulletins for a BMW G 650 Xcountry (K15/SCR) 652 i.e. Motorcycle (Enduro). A red box highlights a bulletin icon in the list. Below the list, a report window is open, showing nominal values for R12 and R134a refrigerants. The report also includes a section for 'Insufficient cooling 1' with a list of defects and symptoms.

Technical Bulletins List:

Date	Description
11/08/2016	ANALYSIS OF EMISSION VALUES
02/01/2013	Notes regarding the use of the TEXA BMW OFF-ROAD adapter
09/12/2012	BMW G650 ABS
01/25/2010	Diagnosis trouble
12/01/2009	BMW Service reset
05/28/2008	Additional modules - Parameter reading criticality
02/08/2008	Value learning - BMS-Compact learning features
08/30/2007	Brake flushing - Special Notes
11/29/2006	Irregular idle - Throttle and Idle Learning

Report: Insufficient cooling 1

Defect:

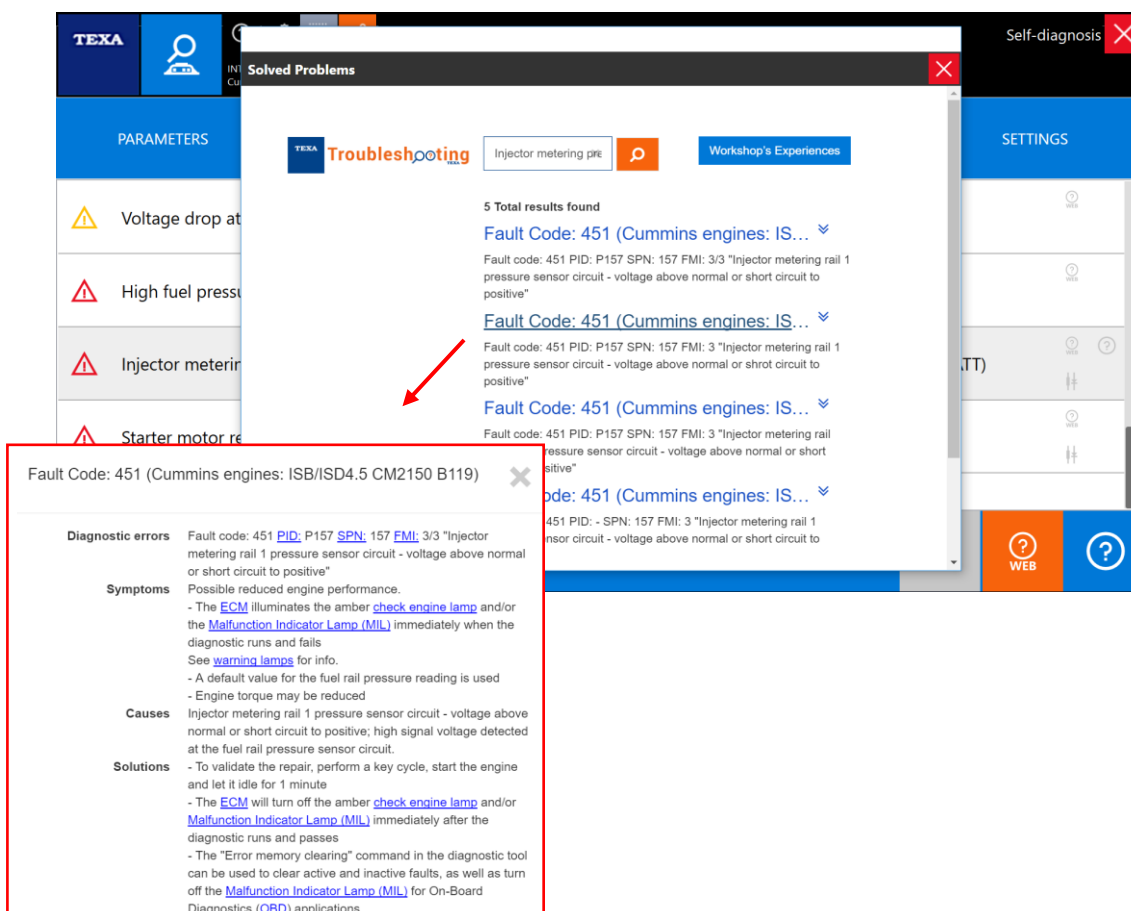
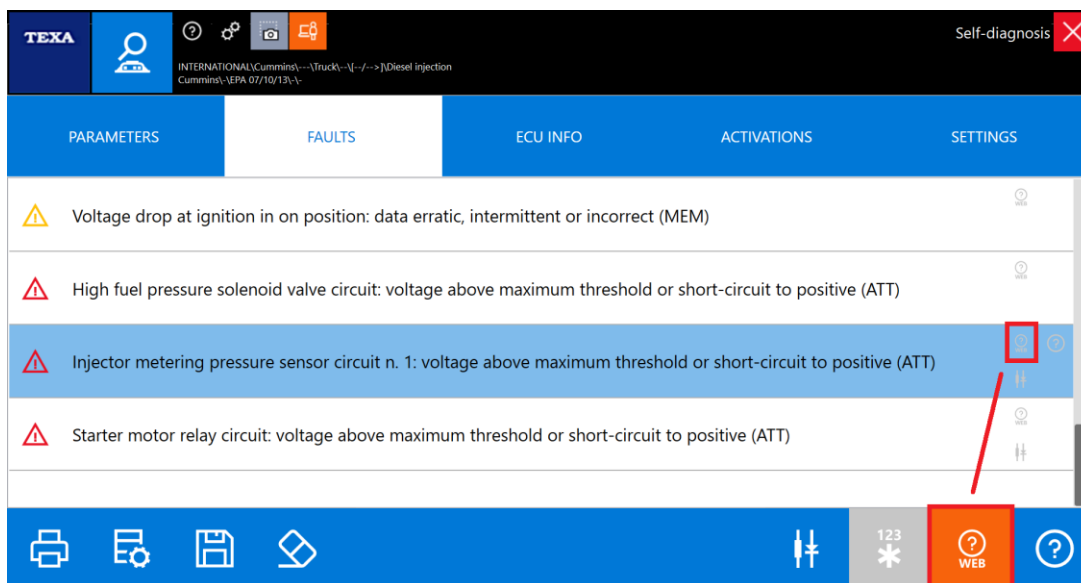
- Low level of refrigerant gas.

Symptoms:

- Low values for high and low pressure.
- A large amount of bubbles can be seen from the inspection window.
- The air emitted is only slightly cool.

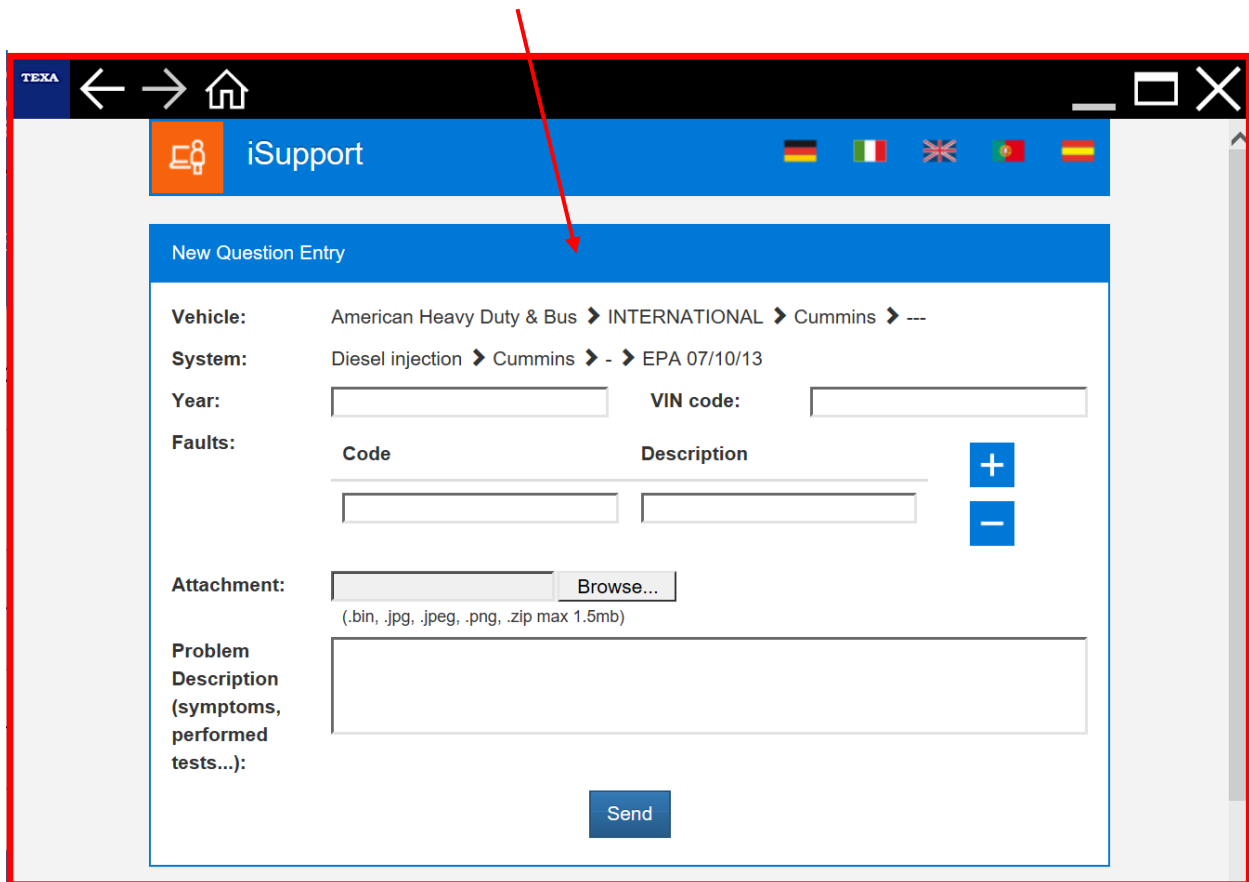
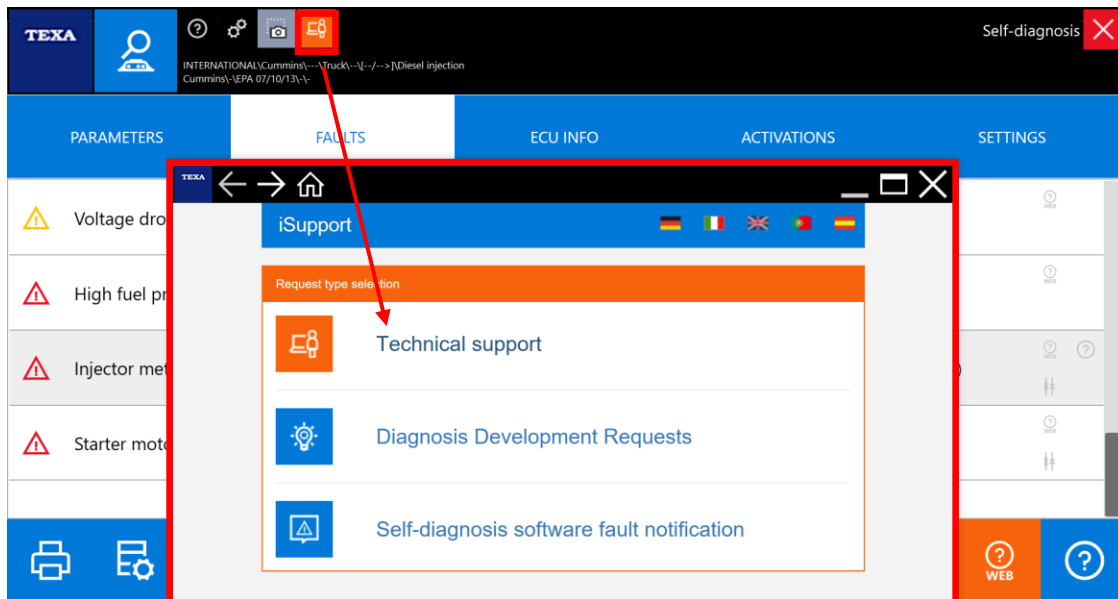
2. Troubleshooting

This function is present on the FAULTS page and available every time that the troubleshooting icon is orange as shown below. When clicking on the icon the software will automatically look for additional info and procedures related to that specific error (internet is required).



3.iSupport

This function is present and available during diagnosis to send tickets to TEXA engineers.



After sending the request to TEXA you can expect a reply within 24hrs. A notification is displayed on the left side of the software, as shown below.

